

DEVYANI JAGDISH DHAKAN

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PROFILE

An MBA in Finance from Mumbai University with 2+ years of experience as a Supervisor in the Collections department of a leading NBFC looking for an opportunity in different work areas of Finance.

WORK EXPERIENCE

HDB Financial Services

June 2016 – August 2018

- Associated with HDB Financial Services, a non-banking financial co-operation for 2 year in Collection as a Team Leader.
- Core product knowledge and data analytics in gold fee collection portfolio and handled inbound process and credit card portfolio.
- Handled a team of 12 callers, which included on the job product training of the new joiners.
- Maintaining MIS of allocated Pool.
- Analyze and appraise the bottom quartile's agents on pip (performance improvement plan).

MBA PROJECT

The Study of the loan Disbursement Process of NBFC's:

- Need and importance of NBFC
- Role of NBFC
- Function of NBFC.
- Types of Loan disbursed by NBFC
- Guidelines on restructuring of loan of NBFC
- Business RBI Reviews

EDUCATION

Thakur Institute

Master of Business Administration (MBA) – Finance

Kandivali (East), Mumbai

2016

University of Mumbai

Bachelor's in Commerce (B. Com)

Santacruz (West), Mumbai

2011

Balbharti Junior College

Higher Secondary School Certificate (HSC)

Kandivali (West), Mumbai

2007

Balbharti School

Secondary School Certificate (SSC)

Kandivali (West), Mumbai

2005

CERTIFICATION

- MS-OFFICE and Smart Professional Account, MS-CIT
- Equity Trading and Investment
- Commodity Markets conducted by NISM
- Certification in debt recovery agent by IIBF
- Financial Funds ...80%
- Understanding Risk and Reward in Finance ...80%
- Trading in Future Market ...80%
- Introduction to Personal Financial Debt Management ...80%

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge and belief.