Vinod Kumar K

Senior Analyst - Policy Management





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Experienced Insurance and Reinsurance Senior Analyst with Lloyds of London exposure successful at managing high caseloads in fast-paced environments. Organized, driven and adaptable with excellent planning and problem-solving abilities. Offering 4.5 years of experience and willingness to take on any challenge. Looking forward to work in Associate role to explore new challenges.



Work History

2015-11 - 2020-04 Senior Analyst

AXA XL Insurance And Reinsurance, Bangalore, Karnataka

LOB - Accidental Health, Life, Equine, XL London Market(XLLM), Aviation

- Handling Risk management and maintain business data in company tool.
- Handling Submission received from underwriters in timely manner.
- Responsible for uploading confidential and important documents to system and ensuring process up to client requirements and standards.
- Responsible for attending weekly call with onshore and stakeholders in solving issues and discussion on process improvements to meet business standards.
- Work allocation and management to team members.
- Coordinating and helping team to handle process smoothly.
- Investigated and addressed process issues to enhance process improvement.
- Resolved conflicts and negotiated mutually beneficial agreements between clients and team.
- Resolved process related problems, improved operations and provided exceptional client support.
- Maintained excellent attendance record, consistently arriving to work on time.
- Managed quality assurance, including on-shore evaluations, internal audits.
- Developed team communications and information for team meetings.



2013 - 2015 Masters in Business Administration (MBA): Finance RAMAIAH INSTITUTE OF MANAEMENT SCIENCES - Bangalore GPA: 66.44



 \cdot Awarded with Talent Retention Plan(TRP) for active participation in all activities in office.

 $\cdot\,\text{PAT}$ on Back for being support in clearing backlog with accuracy.

• You have earned it(YEHI) award for walking extra mile for supporting On-Shore team to solve critical issues and meeting customer delight.

 \cdot KAIZEN Award for implementing idea which helped in saved money and effort for company



Declaration

I am confident to work in a team and adopt to different environment. I hereby declare that the information furnished above is true to the best of my knowledge.