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# MIT KUMAR ROY

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## Portfolio

**Highly motivated and results-driven professional and team player with 6years of experience. Adapt quick change which need in fast-paced and growing organizations. Looking for a job in the area of E-Commerce, Supply Chain, Logistics/Warehouse operation where I can apply my knowledge, which I have gained during my academic and professional carrier.**

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## Work experience

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- 2019-Feb–2020-Mar**      **Fleet Manager Operation(SWIGGY)**  
*Bundl Technologies Pvt Ltd.*  
Handling the OPS Dashboard.  
Ensure to complete delivery of max orders by effectively manage the Delivery Executives (DE).  
Manage operations of rapidly growing fleet of 200+ blue collar employees (DE) & maintain the daily SLA. Ensure the city serviceability. Minimize the attrition rate.  
Managed DE scheduling, pay-out clarification, Manage live GPS tracking.  
Maintain compliance like SLA, Disciplinary regulation.  
Proactively identified and solved complex problems that impacted operation.  
Analyze fleet data and Streamline ops accordingly to increase productivity and max outcomes.  
Suggested actionable improvements to increase efficiency and reduce expenses (CPD).
- 2016-Mar-2019-Jan**      **Senior Supply ChainExecutive**  
*Neo Retail Ltd.*  
Monitor and manage a team of 20+ employees (In-house and out-house).  
Key Account Handler (Personally involve and responsible for all the activities for vendors/brands belongs to entire North & North East region like Khadi Naturals, Radicura Pharmaceuticals, Vkare Bio Sciences, Nourish Organic, Zero-G, UMS, PD Gupta, Denver, Shree Baidyanath etc).  
SPOC for all operation related query/problems which faced by 3PLPartner.  
Generate AWB's & Arrange 3 PL Partner for forwarding pickup and reverse pickup.  
Keep the track of Inventory update/Stock availability/Inventory Management.
- 2015-Jan-2016-Mar**      **Operations Associate**  
*Germicide Agency Private Limited*  
Prepare the vendor list for pickup materials and hand-over to Bikers for pickup. Prepare pickup route map.  
Create GRN and shipments for the materials picked and reached to the Fulfillment HUB(FC). Monitor and ensure the quality checking.  
Handover the materials to Logistics(3PL).  
Prepare daily reports of Inward, Outward, RTV, RTO shipments.  
Co-ordinate with logistics(3PL) for pickup and any related issue (if any).
- 2013-Nov-2015-Jan**      **Field Supervisor**  
*CyberSwift Infotech Pvt Ltd.*  
Manage a group of 50+ blue collar employee.  
Maintain the work speed. Identify and solve local problems which could damage the work speed.  
Prepare and share work reports with company.  
Responsible for vendor pay-out and clarification.  
Weekly meeting with Clients, SM & DM and approval after completing the work.

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## Skills

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Team  
Management

**Experience of managing large team (In-house & Outhouse, Blue Collar Employees)**

Operations and Supply  
Chain

**Knowledge of E-Commerce Operation, Forwarding Shipment, Reverse Logistics**

Last Mile & 3PL  
Logistics

**Experience in Last Mile Operation and Coordinate/Management 3PL Logistics**

Warehouse/Fulfillment Center & Inventory  
Management

**Experience in Fulfillment Center/Warehouse Management like GRN, Inward, Outward, RTO, RTV. Planning and Execution & Inventory Management System like Canvas.**

My SQL

**Beginner level experience in My SQL workbench**

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## Education

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2010 - 2013

Graduation  
*Calcutta University*

2008 - 2010

Higher Secondary (10+2)  
*WBCHSE*