Raparthi Pravalika   Mobile no: +91 8790341044
Software Developer
Email id: pravalikaraparthi04@gmail.com

Professional Summary:

- 2.7 Years of experience as an Administrator and developer in salesforce. Has good knowledge of the technical and functional aspects of salesforce, on demand CRM tool.
- Implemented workflows, Approvals, Processes, Validation rules, Triggers, Apex Classes.
- Involved in creating Custom Objects, Custom Apps, Layouts, Tabs, Records types.
- Implemented Sharing Rules, Assignment Rules, Auto response rules, Email alerts.
- Involved in creating permission sets and permission set assignments, Roles, Profiles, Public Groups and Queues based on application requirements.
- Involved in using Data loader for data migration.
- Hands on experience on developing Triggers, Apex classes and VF Pages.
- Worked on Reports and dashboards.
- Having knowledge on SQL, PL/SQL, HTML.
- Ability to learn and adapt to new technologies quickly.
- Good experience in implementing Object Oriented Programming concepts in Software Development.
- Good analytical, verbal, written communication and interpersonal skills.

Work Experience:

- Worked with Wipro Pvt. Ltd as Software Developer.

Project Name: **HUMAN RESOURCES MANAGEMENT SYSTEM (Sep 2019 -Nov 2020)**

Summary:

Human resources software is used by businesses to combine a number of necessary HR functions, such as storing employee data, managing payroll, recruitment, benefits administration, time and attendance, employee performance management, and tracking competency and training records.

A human resources management system ensures everyday human resources processes are manageable and easy to access. It merges human resources as a discipline and, in particular, its basic HR activities and processes with the information technology field, whereas the programming of data processing systems evolved into standardized routines and packages of Salesforce CRM software

Role: Salesforce Developer/ Administrator

Responsibilities:

- Involved in creation of users, profiles, custom objects, and custom fields as required by the Application.
- Developed Salesforce Workflow Rules for Field Updating.
- Involved in writing the custom validation rules, formulae as per requirements.
- Involved in Development and configuration of SFDC.

- Developed Apex classes, Apex Triggers and Workflow rules to meet their business requirements.
- Worked on SOQL and SOSL
- Code to develop new applications as per design.
- Generated new Reports and Dashboards.
- Performance Appraisal Review System and overtime tracking

Environment:

Force.com Platform, Data loader, Apex, Sharing Rules, Workflows, Email Updates.

Project Name: **SUPPLY CHAIN MANAGEMENT SYSTEM (June 2018 – Sep 2019)**

Summary:

Supply chain Management System is built on Force.com platform. It is a CRM application that stores and maintains the complete information of wholesalers, their Sales information, Dealers, their Contacts, Billing and Products. It captures information about the campaigns that is being held to promote the Cordless. The prospect dealers are tracked against campaigns. The qualified leads are converted to Dealers. The repository of Products is maintained. It keeps track of all opportunities for Dealers. Once the opportunities are materialized or Won, business value is added to the associated Wholesaler actual monthly business. All the actual billing is maintained.

For every Dealer who does business with Supply chain Management System, an Account would be created in Salesforce. Any dealer who is interested in the products of Supply chain Management System would be termed as Lead. In case the Lead shows active interest, that Lead would be converted to an Account. All the sales deals information can be tracked in Opportunities.

Role: Salesforce Administrator/ Developer

Responsibilities:
- Customized Custom and Standard fields, page layouts, record types, searching, list views, queues, reports, and dashboards. Maintained and created workflow rules, validation rules, formula fields, escalation rules, auto-assignment rules.
- Developed relationships and approval process.
- Generated reports and dashboards.
- Documented & Maintained overall system configuration, change control, and enhancements.
- Developed Apex classes, Apex Triggers and Workflow rules to meet their business requirements.
- Worked on SOQL and SOSL

Environment:

Force.com, Apex, Data Loader, Import Wizard, Controllers, Visual Force pages.

Academic review

- Completed B.Tech computers in ACE ENGG COLLEGE, JNTU HYDERABAD.

Technical skills:

SFDC Technology: Force.com, SOQL, SOSL, Workflows & Approvals, Apex Classes/Controllers, Apex Triggers, Visual force Pages, Data Loader, Reports, Dashboards, Import Wizard.

WEB Technology: HTML, CSS.
Languages   : Apex, Java.
Database   : SQL, PL/SQL.

DECLARATION:

I hereby declare that all the information presented above is true to the best of my knowledge.

DATE:
PLACE: Hyderabad   (PRAVALIKA RAPARTHI)